

**MADISON COUNTY ROAD DEPARTMENT**

**OCTOBER 2016**

**CLOSED CALL ANALYSIS**

## Service Request Schedule Summary

### Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
14749	09/12/11 <b>Request</b> 10/03/16 <b>Schedule</b> 10/07/16 <b>Closed</b>	<b>Durations</b> 4.0 <b>S-to-C</b> 1.8 <b>O-to-C</b>	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Jones, Jason West Elbridge Way	West Elbridge Way
Sink hole has formed where there is a drainage pipe near the property						
22407	03/24/16 <b>Request</b> 10/14/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 10.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Fisher, Willie Robinson Spring Rd	Robinson Springs Rd District 3
Creek on the side of his house is stopped up with debris, causing his backyard to flood, but not sure if it belongs to the C						
22408	03/28/16 <b>Request</b> 10/26/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> -2.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Dennis, Marvin Pat Luckett	Pat Luckett Rd District 5
Ditches stopped up on both sides of the culvert; getting a house built but having problems with water not draining and r						
22422	03/28/16 <b>Request</b> 10/12/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 12.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Kennedy, Malone Summitt Dr	Summit Dr District 1
Ditches stopped up at 208 Summitt Dr in Twin Harbor Sudv						
22456	04/01/16 <b>Request</b> 10/19/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 5.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jackson, Linda North Old Canton Rd	North Old Canton Rd District 1
Ditch stopped up						
22464	04/04/16 <b>Request</b> 10/06/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 18.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Holand, Bruce Kehle Rd	Kehle Rd District 3
Ditches holding water, road washing away, trees growing over top of the road, ditches not draining						

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22517	04/12/16 <b>Request</b> 10/24/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Thomas, Barbara Pleasant Gift Rd	Pleasant Gift Rd District 5
Water not flowing in ditch, thinks it's not deep enough or have an drainage problem						
22528	04/13/16 <b>Request</b> 10/13/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 11.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Harbin, Bob Twin Lakes Dr	Twin Lakes Dr District 1
Road culvert needs to be cleaned out next to property line						
22644	04/26/16 <b>Request</b> 10/04/16 <b>Schedule</b> 10/25/16 <b>Closed</b>	<b>Durations</b> 21.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Anderson, Bill 565 or 545 Sharon Rd	Sharon Rd District 5
Need culvert installed						
22883	06/10/16 <b>Request</b> 10/10/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 14.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bond, Connor Meadow Park Dr	Meadow Park Dr District 1
Ditch behind house has high grass and holds water when it rains; per customer it has a county drainage easement.						
22910	06/17/16 <b>Request</b> 10/19/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 5.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Booker, Walter 403 Audubon Woods	Audubon Woods District 1
Pipes are not draining when it rains yard floods.						
22994	07/05/16 <b>Request</b> 10/12/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 12.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Keshia Kenzie Dr	Kenzie Dr District 3
Requesting some one comes out and check the water drainage possibly damage foundation of house						

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23012	07/08/16 <b>Request</b> 10/07/16 <b>Schedule</b> 10/14/16 <b>Closed</b>	<b>Durations</b> 7.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cole, Rosa Rocky Hill Rd	Rocky Hill Rd District 5
Requesting to have culvert repaired has holes and possibly need gravel.						
23075	08/01/16 <b>Request</b> 10/07/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 17.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Unknown Stokes Rd	Stokes Rd District 3
Bridge needs gravel on it, it's the one before Cloud Rd						
23076	08/01/16 <b>Request</b> 10/03/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 21.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cole, Rosie Rocky Hill Rd	Rocky Hill Rd District 5
Needs someone to come out and check culvert, due to when it rains vard floods						
23112	08/09/16 <b>Request</b> 10/13/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 11.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Unknown Dinkins Rd	Dinkins Rd District 5
Rain has washed away all the dirt that was put down on the road						
23113	08/10/16 <b>Request</b> 10/13/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 11.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Kemp, Michael Trace Harbor Rd	Trace Harbor Rd District 1
Requesting to get the drainage cleaned out around culvert and ditch						
23141	08/12/16 <b>Request</b> 10/12/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 12.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Barton, Ken Cedar Hill Rd	Cedar Hill Rd District 3
Huge dead tree falling towards the road,caller has put red flags on both sides of road where they are located						

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23182	08/22/16 <b>Request</b> 10/21/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 3.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Miggins, John Rising Chapel Rd	Rising Chapel Rd District 5
			Needs gravel on driveway			
23190	08/23/16 <b>Request</b> 10/24/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Posey, Travis Hwy 16 E	Hwy 16 E
			Caller from First Student called an requested for gravel to be poured at this address for bus turn around, also stated that			
23200	08/24/16 <b>Request</b> 10/04/16 <b>Schedule</b> 10/10/16 <b>Closed</b>	<b>Durations</b> 6.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Duvall, Lisa Enterprise Drive	Enterprise Dr District 3
			Road crumbling in front of Bowers Windows and Doors at 106 Enterprise Drive (off Distribution Drive)			
23214	08/25/16 <b>Request</b> 10/05/16 <b>Schedule</b> 10/17/16 <b>Closed</b>	<b>Durations</b> 12.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Carr, Bob Yandell Rd	Yandell Rd District 1
			Potholes at the intersection of Yandell Rd/Aulenbrock, and also wants to know about when Yandell Rd gone be resurface			
23217	08/26/16 <b>Request</b> 10/07/16 <b>Schedule</b> 10/17/16 <b>Closed</b>	<b>Durations</b> 10.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Anderson, Deborah North Deerfield	North Deerfield Dr District 5
			Called about the road conditions			
23246	08/31/16 <b>Request</b> 10/28/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> -4.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Thomas, Hareld Hwy 43	Hwy 43 District 5
			Gravel on driveway where it has sunken in an formed an pothole where the gravel have washed away			

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23254	09/01/16 <b>Request</b> 10/04/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 20.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Stallinas, Breich Striblina Rd	Striblina Rd District 3
Where asphalt meets his drive there is a drop off. He needs gravel at the end to fill the drop off.						
23261	09/02/16 <b>Request</b> 10/03/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 21.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	White, Mary Dummy Line Rd	Dummy Line Rd District 5
Ruts on the ROW causing drainage issues.						
23275	09/08/16 <b>Request</b> 10/07/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> 17.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Camel, Lisa Burrell Rd	Burrell Rd District 5
Gravel is washing away when it rains, needs culvert installed she says there's nowhere for the water to flow, also stated th						
23276	09/08/16 <b>Request</b> 10/03/16 <b>Schedule</b> 10/07/16 <b>Closed</b>	<b>Durations</b> 4.0 <b>S-to-C</b> 28.8 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Williams, Zach Mason Way	Mason Way District 3
Limb pickup						
23289	09/12/16 <b>Request</b> 10/04/16 <b>Schedule</b> 10/07/16 <b>Closed</b>	<b>Durations</b> 3.0 <b>S-to-C</b> 24.8 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Pearson, Rachel Twin Lakes Drive	Twin Lakes Dr District 1
large pile of limbs to be picked up						
23313	09/19/16 <b>Request</b> 10/19/16 <b>Schedule</b> 10/25/16 <b>Closed</b>	<b>Durations</b> 6.0 <b>S-to-C</b> 35.7 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Ruth Moss Road	Moss Rd District 5
Needs culvert installed						

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23329	09/22/16 <b>Request</b> 10/21/16 <b>Schedule</b> 09/27/16 <b>Closed</b>	<b>Durations</b> -24.0 <b>S-to-C</b> 4.8 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lot, Shelia Stumpbridge Rd	Stump Bridge Rd District 5
Needs culvert installed						
23331	09/23/16 <b>Request</b> 10/25/16 <b>Schedule</b> 10/28/16 <b>Closed</b>	<b>Durations</b> 3.0 <b>S-to-C</b> 35.1 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Paul, Bill 876 Livingston Vernon Rd	Livingston Vernon Rd District 4
Need culvert installed, staked with orange ribbons just past Lep Childress Rd						
23336	09/23/16 <b>Request</b> 10/21/16 <b>Schedule</b> 10/31/16 <b>Closed</b>	<b>Durations</b> 10.0 <b>S-to-C</b> 38.3 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Miggins, Thomas Permenter Rd	Permenter Rd District 5
Needs culvert repaired on Robert Paul						
23341	09/23/16 <b>Request</b> 10/26/16 <b>Schedule</b> 10/25/16 <b>Closed</b>	<b>Durations</b> -1.0 <b>S-to-C</b> 31.8 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Harris, Lakridrick Sharon Rd	Sharon Rd District 5
Needs culvert						
23345	09/27/16 <b>Request</b> 10/07/16 <b>Schedule</b> 10/17/16 <b>Closed</b>	<b>Durations</b> 10.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Strickland, Bridgett North Deerfield Dr	North Deerfield Dr District 5
Potholes on road						
23348	09/27/16 <b>Request</b> 10/10/16 <b>Schedule</b> 10/28/16 <b>Closed</b>	<b>Durations</b> 18.0 <b>S-to-C</b> 30.8 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rose, Martis Tithelo Rd	Tithelo Rd District 5
Culvert has caved in						

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23357	09/29/16 <b>Request</b> 10/27/16 <b>Schedule</b> 10/24/16 <b>Closed</b>	<b>Durations</b> -3.0 <b>S-to-C</b> 25.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Walker, Chris Rocky Hill Rd	Rocky Hill Rd District 5
culvert on this road is washing out real bad, there's a big drop where it's caving in						
23364	10/03/16 <b>Request</b> 10/04/16 <b>Schedule</b> 10/07/16 <b>Closed</b>	<b>Durations</b> 3.0 <b>S-to-C</b> 3.7 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Amadiil, Bill Sagefield Dr	Sagefield Dr District 4
Limbs pick up						
23368	10/04/16 <b>Request</b> 10/10/16 <b>Schedule</b> 10/28/16 <b>Closed</b>	<b>Durations</b> 18.0 <b>S-to-C</b> 24.0 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Johnson, John Lske Cavalier Rd	Lake Cavalier Rd District 3
Limbs/debris etc. needs picking up on the west side of this address on Coker Rd, caller stated that it been there over an						
23370	10/05/16 <b>Request</b> 10/07/16 <b>Schedule</b> 10/25/16 <b>Closed</b>	<b>Durations</b> 18.0 <b>S-to-C</b> 19.7 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Dillard, Drake Bradfield Rd	Bradfield Rd District 4
Limb pick up						
23372	10/06/16 <b>Request</b> 10/20/16 <b>Schedule</b> 10/31/16 <b>Closed</b>	<b>Durations</b> 11.0 <b>S-to-C</b> 25.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Camel, Lisa Burrell Rd	Burrell Rd District 5
Needs culvert						
23373	10/06/16 <b>Request</b> 10/07/16 <b>Schedule</b> 10/21/16 <b>Closed</b>	<b>Durations</b> 14.0 <b>S-to-C</b> 14.7 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Labrina, Falisha Beaver Bend	Beaver Bend District 1
Limb pick up across the street from this address in Deerfield Sudv						



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23377	10/07/16 <b>Request</b> 10/10/16 <b>Schedule</b> 10/28/16 <b>Closed</b>	<b>Durations</b> 18.0 <b>S-to-C</b> 20.8 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams, Julius Lep Childress Road	Lep Childress Rd District 4
Needs culvert installed.						
23382	10/10/16 <b>Request</b> 10/11/16 <b>Schedule</b> 10/21/16 <b>Closed</b>	<b>Durations</b> 10.0 <b>S-to-C</b> 10.8 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Moltus, Ronnie Fox Hollow	Fox Hollow District 1
Limbs pick up at this address in Deerfield Sudv						
23383	10/10/16 <b>Request</b> 10/13/16 <b>Schedule</b> 10/25/16 <b>Closed</b>	<b>Durations</b> 12.0 <b>S-to-C</b> 14.8 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Wilson, Doris Twelve Oaks Rd	Twelve Oaks Rd District 4
Limbs pick up						
23384	10/10/16 <b>Request</b> 10/12/16 <b>Schedule</b> 10/31/16 <b>Closed</b>	<b>Durations</b> 19.0 <b>S-to-C</b> 21.1 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	McCaskill, Jennifer Lasalle St	LASalle St District 1
Limbs pick up at this address in Lost Rabbit						
23390	10/12/16 <b>Request</b> 10/14/16 <b>Schedule</b> 10/17/16 <b>Closed</b>	<b>Durations</b> 3.0 <b>S-to-C</b> 4.9 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Patton Cox Ferry Rd	Cox Ferry Rd District 4
Pot Hole on East Cox Ferry Rd						
23391	10/12/16 <b>Request</b> 10/13/16 <b>Schedule</b> 10/17/16 <b>Closed</b>	<b>Durations</b> 4.0 <b>S-to-C</b> 4.9 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	E-911 Madison County	Cox Ferry Rd District 4
E-911/EMA have been getting calls about a pot hole on East Cox Ferry Road						

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23393	10/12/16 <b>Request</b> 10/13/16 <b>Schedule</b> 10/21/16 <b>Closed</b>	<b>Durations</b> 8.0 <b>S-to-C</b> 8.7 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Unknown Beaver Bend	Beaver Bend District 1
			Limbs pick up			
23396	10/13/16 <b>Request</b> 10/14/16 <b>Schedule</b> 10/21/16 <b>Closed</b>	<b>Durations</b> 7.0 <b>S-to-C</b> 7.8 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Corkern, Ronda Wildwood Dr	Wildwood Dr District 1
			Limbs pick up at this address in Wildwood Sudv			
23397	10/13/16 <b>Request</b> 10/14/16 <b>Schedule</b> 10/21/16 <b>Closed</b>	<b>Durations</b> 7.0 <b>S-to-C</b> 7.8 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Caller Middlefield Dr	Middlefield Dr District 1
			limbs to be picked up			
23398	10/13/16 <b>Request</b> 10/14/16 <b>Schedule</b> 10/25/16 <b>Closed</b>	<b>Durations</b> 11.0 <b>S-to-C</b> 11.8 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Crotwell, Pat Bienville Dr	Bienville Dr District 3
			Limbs pick up at this address in Belle Terre			
23404	10/17/16 <b>Request</b> 10/18/16 <b>Schedule</b> 10/21/16 <b>Closed</b>	<b>Durations</b> 3.0 <b>S-to-C</b> 3.9 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Palmertree, Shelly Fairchild Cv	Fairchild Cv District 1
			Limbs pick up at this address in Bradshaw Ridge			
23407	10/17/16 <b>Request</b> 10/18/16 <b>Schedule</b> 10/25/16 <b>Closed</b>	<b>Durations</b> 7.0 <b>S-to-C</b> 7.9 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Andrew, Rebekah Bradfield Rd	Bradfield Rd District 4
			Limbs pick up at this address in Ridgefield Sudv			

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23417	10/20/16 <b>Request</b> 10/31/16 <b>Schedule</b> 10/31/16 <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 11.3 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirlev Road Maintenance	Mandel, David Beaufort	Beaufort Cir District 4
Limb pick up at this address in Lake Caroline						
23420	10/20/16 <b>Request</b> 10/14/16 <b>Schedule</b> 10/18/16 <b>Closed</b>	<b>Durations</b> 4.0 <b>S-to-C</b> -1.8 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirlev Road Maintenance	Yarbrough, Marv Ivy Book Ct	Ivy Brook Ct District 3
She has limbs to be picked up from Bradford pear trees she had cut down.						
23431	10/25/16 <b>Request</b> 10/19/16 <b>Schedule</b> 10/21/16 <b>Closed</b>	<b>Durations</b> 2.0 <b>S-to-C</b> -3.9 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirlev Road Maintenance	Tipton, Marvln Pembroke Cir	Pembroke Cir District 3
Limbs pick up at this address in Lake Caroline, an please check the whole street						
23437	10/28/16 <b>Request</b> 10/31/16 <b>Schedule</b> 10/31/16 <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 3.3 <b>O-to-C</b>	Limb Pickup Medium Priority	Brown, Shirlev Road Maintenance	Mrs, Thompson 132 Ellis Rd	Ellis Rd District 4
Need limb pickup						

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**Closed Request 58**      **8.26 S-to-C Average Duration**  
**8.63 O-to-C Average Duration**

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**Total Requests: 58**      **8.26 S-to-C Average Duration**  
**8.63 O-to-C Average Duration**